## **Brand Investment and Valuation: Current Practice & Potential Impact** Q&A

James Richardson **Associate Director** Global Marketing Research and Analytics Kimberly-Clark **MASB Director** February 2012 St Pete, FL



Marketing Accountability Standards Board of the Marketing Accountability Foundation

### Why this is Important – Swimming in Data

#### **Market Share**

**Preference** 

**Trade Promotion Lift Index** 

**Bonding** 

**Persuasion** 

**Penetration** 



**Brand Loyalty** 

**FSI ROI** 

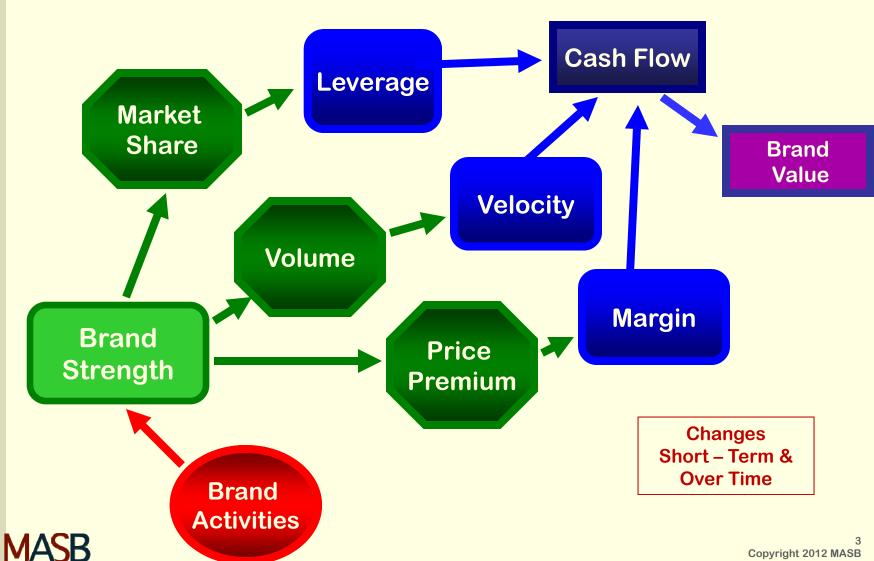
Social Buzz

**Price Elasticity** 

**Unaided Awareness** 



# **MMAP: Brand Investment/Valuation Model** (Conceptual Links)



#### **Business Challenge - where to focus?**

- Understand which measures predict success
- Determine if certain measures are leading indicators
- Global management of brands
- Research is not conducted in all markets
- Ultimately guide investment decisions that sustain and strengthen brands

Marketing Lens Finance Lens





#### K-C is in – Who Else Wants to Join the Team?





#### Q&A

- Q. Are we going to be flexible & look at both Market Share & Volume?
- A. Yes, because both are important for different reasons.
- Q. Are we going to look at incremental value due to brand?
- A. Most will be comfortable w/model of total value.
- Q. Is goal to have a specific methodology, or variations?
- A. Goal is transparency and credibility...and in the hands of marketers.
- Q. How will consultants w/proprietary methods deal with this?
- A. They will think differently...how to support the standard.
- Q. How will accountants accept this?
- A. Accountants are in the business of convention what's generally accepted.
- Q. Will all brands participating be required to apply the same metrics?
- A. All will get brand preference (choice) and will bring their current metrics.



# Thank-you!

