# The MASB Advisory Council (MAC)

**David W Stewart** President's Professor of Marketing & Law **Loyola Marymount University College of Business Administration** Founding Chair of the MASB August 2012 Chicago



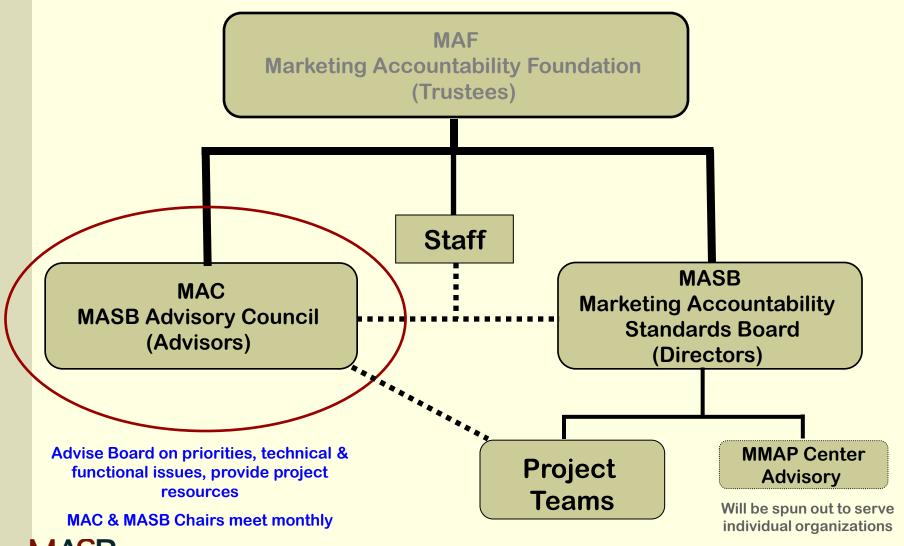
Marketing Accountability Standards Board of the Marketing Accountability Foundation

## Structure: Roles and Responsibilities

	Foundation Trustees		Council Advisors		MASB Directors
Leadership	4 Officers and 14 Trustees for Governance		Chair and 18+ Advisors to Consult with Board	L.	Chair and 16 Directors to oversee Project Execution
Qualification	One seat per dues paying Member (C-suite)		One seat per dues paying Member (Sr Managers)		One seat per dues paying Member Sr Science/Finance)
Role/Benefit	Stewardship and Overall Direction		Influence Priorities and Outcomes		Set Priorities and Determine Outcomes
Requirements <sup>1</sup>	3 of 4 meetings per year		1 of 2 meetings per year + project (s)		9 of 12 monthly meetings + project(s)
Term	3 Years w/eligibility for second term		3 Years w/eligibility for second term		3 Years w/eligibility for second term



### **Organizational Structure**



### MAC Advisors (present @ Feb Summit)

Mane 11

IAB



AMA



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### **MAC** Advisors (present at this Summit)





### The Game Changers Underway (Advisors)

#### Improving Financial Reporting (IFR)











Co-Lead

Brand Investment & Valuation Standards (BIV)















BIV MarCom

Effectively clarify & communicate the operational importance of the Brand Investment & Valuation Project to all constituencies



Co-Lead











### **Ongoing Projects**

#### **Common Language on Wikipedia**



Advisor Nancy Costopulos has assigned Nancy Pekala to Team for coordination w/AMA Dictionary

#### **MMAP Marketing Metrics Catalogue**



Mike Hanssens will recruit Advisors as needed



### **Other Projects Underway**

#### **MASB Book**









#### **Customer Lifetime Value for CPG**



Co-Lead

#### **Measuring Return from Interactive**



Co-Lead



### Feedback at Feb 2012 MAC meeting\*

- Need more representation from non-CPG practitioners
  - TWC & GM attending today
- Need procurement officers so they will understand return
  - Finance reps on panel today
- Other Valuators need to be engaged (e.g. Prophet & Interbrand)
  - David Haigh & Michael Corty today
- Need houses of brands & branded houses
  - Addressed the Stock Price part of model?
- Need B2B
- Need more help on our IFR Team
  - Added Moore, MJ & Stewart

\* Are we right sized/mix/topics?



### Feedback at Aug 2012 MAC Meeting

- Although metrics are rising on the CMO importance list, C-levels may not be the right players for MASB Summits or Director/Advisory roles, but we could have CMO Advisory group to show MASB output for feedback
- Two streams running in MASB tools/models versus reporting are complementary, one focused on what to report and one on how to report it identify relevant audiences and what's in it for them (for all projects)
- Too much review of past; need shorter presentations with challenges presented for discussion (but decks sent ahead would not be read)
- First time marketing & finance pairs presented together



### **MAC** Advisors (at MAC Meeting)

Bahary 12

comScore



Moore 12 UCR Hess 12

Nielsen



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# Thank-you!



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