Marketing **Accountability Standards**

Marketing & Finance Working Together Panel VI

Rick Abens **Foresight ROI MASB Director** August 2015 Chicago



Marketing Accountability Standards Board
of the Marketing Accountability 5 of the Marketing Accountability Foundation

Marketing & Finance Panel Introduction

A Story from the CFOs perspective

- Operations asks for \$20M to invest in laser guided vehicles that will displace say 30 workers in the plant...do the simple math...pretty objective and pretty certain...delivering a specific ROI. The CFO says it's a good idea and she can sell it to the shareholders fairly easily.
- Now marketing steps up and asks for \$5M more in media for Nov & Dec. And what's the return on that? Nothing in Nov & Dec? How does the CFO sell that to shareholders? We're in a nebulous position. We may see correlations, but is there causality?
- Right now, marketing lacks credibility because it's quite subjective and the answers regarding ROI vary considerably depending on who is providing the answers.
- In the operations example, everybody knew the exact elevator speech.

Jim Meier, Director Marketing Finance MASB Director February 2015



Marketing & Finance Panel VI

W Kimberly-Clark



Travis Colvin (Finance)





Christopher Witte (Marketing)





David Barclay (Finance)





Kerry Welsh (Marketing)



Accountability Discussion Guide

- How organized?
- How working together (Marketing & Finance)?
- What accomplished?
- What barriers encountered?
- What barriers overcome?
- Wish lists for further success?



Thank-you!

